



Town Hall Closed for
New Year's
Thursday
January 1, 2026
&
Friday
January 2, 2026

Happy New Year!



WE WILL BE
CLOSED

★ ON ★

MARTIN LUTHER
KING JR. DAY

Monday, January 19, 2026



RISINGSUNMD.ORG

Now Available!

New Communication Preferences

Communication preferences are now part of the utility billing system. Customers can choose how they receive important information from the Town of Rising Sun.

You may now receive notifications by **email, automated phone call (RoboCall), or text/SMS**, and you also have the option to **opt out of receiving a printed utility bill**.

How to Select Your Communication Preferences

1. Visit **risingsunmd.org**.
2. Click **Pay My Bill**.
3. Log in using your existing username and password; or select **Register** to create an account.
4. Once logged in, click **Communication Preferences** on the blue banner at the top of the screen.
5. Review the **Contact Information** currently listed on your account.
6. Verify the information is correct; or click **Edit** to make updates.
7. Be sure to **Save** any changes.
8. Scroll to the bottom of the screen to the **Correspondence** section.
9. Check the boxes to choose how you would like to be contacted for each communication type.
10. Save your selections.





Christmas Tree Collection

- Remove all lights and decorations
- Leave your tree curbside for **Yard Waste**



Yard Waste is picked up every ***Monday*** by the Town of Rising Sun, unless it is a holiday, then it moves to the next day.

*Note: The Martin Luther King, Jr. Day holiday is on Monday January 19th, 2026, and yard waste pick up will move to Tuesday, January 20th, 2026.

Please call Town Hall if you have any questions.

December 1, 2025

Dear Community, Emergency Management & Government Partners,

As winter approaches, Delmarva Power is prepared to deliver safe, reliable, and affordable energy. To help our communities stay safe and prepared this winter, we are focusing on three key areas: providing customer support during colder months, continuing reliability improvements across our service territory, and sharing essential winter preparedness tips. These efforts ensure that customers have access to assistance programs, benefit from a stronger and more resilient grid, and know how to prepare for potential outages.

Customer Support During Cold Weather

- [Assistance Finder](#): Connects customers to financial assistance, payment arrangements, and energy-saving programs.
- **Flexible Billing Options**: Including budget billing. Call **1-800-375-7117** or visit our website for more information.
- **Delmarva Power Customer Relief Fund**: A one-time fund supported by Exelon and administered by the Delaware Sustainable Energy Utility (SEU) provides up to **\$300** for eligible customers facing high energy costs. Apply at <https://delmarva.com/ReliefDE>

Reliability Improvements

AS a result of past projects, in 2024, crews restored service within **63 minutes on average**, and electric outages decreased **46% over the past decade**. Natural gas customers saw **22% fewer hazardous leaks** and **48% fewer interruptions compared to 2023**.

Key 2025 Projects:

- **Silverside–Naamans Reliability Project**: Upgrade 4.5 miles of transmission line for 13,000 customers (Wilmington & Claymont).
- **Brandywine Substation Upgrade**: Modernize equipment for 9,200 customers (Wilmington).
- **Piney Grove–New Church Reliability Project**: Rebuild 22 miles of transmission line (Salisbury, MD to New Church, VA).
- **Lincoln–Milton Reliability Project**: Rebuild six miles of power lines and add backup feed for Sussex County communities.

Winter Preparedness Tips

We conduct annual emergency drills and collaborate with Exelon sister companies to ensure rapid, coordinated storm response. Please help share these winter preparedness tips:

- Assemble an **emergency kit** and plan for outages.
- **Confirm your contact information** at delmarva.com/MyAccount
- Download our **mobile app** at delmarva.com/MobileApp
- Visit delmarva.com/StormPrep For **storm preparedness, outage reporting and restoration**. Report outages or downed wires immediately by calling **1-800-898-8042**, visiting delmarva.com, or texting “OUT” to 67972 (after registering by texting “ADD OUTAGE”).

Thank you for your partnership in keeping our communities safe and prepared this winter.

Sincerely,
Kristina Brown
Sr. External Affairs Specialist
Delmarva Power



Town of Rising Sun

2025-2026 Recycling & Waste Collection Guide

Dear Town of Rising Sun resident,

As your recycling and waste provider, we're committed to bringing you simple solutions, reliability and environmental responsibility.

Once-a-Week Recycling Collection: Tuesday

- Place all recyclables in the blue cart with light blue lid. Do not put them in plastic bags. For more information on what is recyclable, visit [RecyclingSimplified.com](https://www.RecyclingSimplified.com).
- Place cart curbside by 6 a.m. on your collection day, but no earlier than 7 p.m. the night before.
- Place cart with wheels and handle toward the curb. Be sure the lid is closed.
- Please keep 4 feet between the carts, and place carts 4 feet away from trees, cars, mailboxes, poles, etc.

Once-a-Week Waste Collection: Thursday

- Household waste should be in bags to reduce spillage. Place all bags inside your waste cart.
- Place cart curbside by 6 a.m. on your collection day, but no earlier than 7 p.m. the night before.
- Place cart with wheels and handle toward the curb. Be sure the lid is closed.
- Please keep 4 feet between the carts, and place carts 4 feet away from trees, cars, mailboxes, poles, etc.

Bulk Item Collection: Occurs Monthly on the First Thursday of the Month

- Bulk items, with the exception of refrigerators, air conditioning units, and other items which contain Freon®, can be collected on the first Thursday of the month. Please coordinate with the Town of Rising Sun to get your bulk item scheduled. Call **410.658.5353**.
- The pass-through fee will be billed on your regular utility bill. When you call, the staff will advise of the cost and get your approval.

2025 Christmas Tree Collection

- This service is **provided by the Town** and is picked up as yard waste. Only live trees will be collected. No artificial trees. Please remove all decorations, lights and stands. Please place tree at the curb the night before collection.

2025 Yard Waste Collections: Mondays, Provided by the Town of Rising Sun

- Yard waste includes leaves, small branches and trimmings. All yard waste must be in biodegradable leaf bags available at local hardware stores. Please set bags at the curb the night before collection. If you have any questions, call **410.658.5353**.

Household Hazardous Waste (HHW) Is Not Accepted

- Toxic chemicals, pesticides, oil-based paints, weed killers and automotive batteries, fuels and fluids must be disposed of properly. Refer to the Town website for locations and dates.

Electronics Cannot Be Disposed of as Waste

- Due to Maryland state law, we will not pick up any TVs, cell phones, computers, printers, monitors or any device which can connect to a computer. Please refer to the Town website for recycling locations and dates.

Holiday Schedule

- Republic Services observes the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. When a holiday falls on a collection day, collection will occur on the next business day.
- On a holiday week, we will be running one day behind after the holiday, all week. If the holiday falls on a Monday or Tuesday, collection will occur on Wednesday.



Sustainability in Action

Town of Rising Sun 2025-2026 Collection Calendar

■ Holiday - Service Is Delayed One Day ■ Waste Collection Day ■ Recycling Collection Day

JULY 2025

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

AUGUST 2025

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

SEPTEMBER 2025

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

OCTOBER 2025

S	M	T	W	T	F	S
			1	2	3	4
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12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

NOVEMBER 2025

S	M	T	W	T	F	S
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2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

DECEMBER 2025

S	M	T	W	T	F	S
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7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

JANUARY 2026

S	M	T	W	T	F	S
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25	26	27	28	29	30	31

FEBRUARY 2026

S	M	T	W	T	F	S
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15	16	17	18	19	20	21
22	23	24	25	26	27	28

MARCH 2026

S	M	T	W	T	F	S
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15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

APRIL 2026

S	M	T	W	T	F	S
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19	20	21	22	23	24	25
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MAY 2026

S	M	T	W	T	F	S
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3	4	5	6	7	8	9
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17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

JUNE 2026

S	M	T	W	T	F	S
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14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

We Recycle!



PLASTIC BOTTLES & JUGS

Water, soda and juice bottles, dish soap bottles, shampoo bottles, soap and lotion bottles, and detergent jugs (empty and clean/rinse, and dry; caps on)



CARTONS

Milk cartons, juice cartons, juice boxes, soup, broth and wine cartons (empty, clean and dry; caps on)



PLASTIC CUPS & CONTAINERS

Yogurt cups, pudding and fruit cups, clear disposable cups (no straws), margarine/whipped cream tubs, cottage cheese and similar containers, clear produce, deli and take-out containers (empty and rinse; lids on)



PAPER

Mail, office and school papers, magazines and catalogs, newspapers and inserts, phone books (clean; staples OK)



METAL

Food cans and beverage cans (empty, clean and dry; labels OK)



BOXES (FLATTENED)

Cardboard, cereal, cracker, pasta and tissue boxes, shoe, gift and electronics boxes, toothpaste and other toiletry boxes



GLASS

Brown, green and clear bottles and jars (empty, clean and dry; no lids)



Please make sure your recyclables are **empty, clean and dry** before placing them in your recycling cart.

Customer Service is provided by the Town of Rising Sun by calling 410.658.5353. We support the following:

1. Damaged cart replacements (you must return the damaged cart)
 2. Missed pickup (we will work to get you recovered)
 3. Bulk item scheduling
 4. Pickup calendar
 5. Any other questions
- * Town Hall is open Monday-Friday, 8 a.m. to 5 p.m. Closed from noon to 1 p.m. for lunch

For more information, call or visit:

Town of Rising Sun: **410.658.5353**

Town of Rising Sun website: **Risingsunmd.org**



REPUBLIC
SERVICES

Sustainability in Action